

Stitch Express Installation Guide

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Installing & Activating the Software

Welcome to the Stitch Express system for embroidery machines.

This Installation Guide gives you some basic information about Stitch Express (such as the minimum systems requirements) and also instructions on how to install and activate the program.

System Requirements



Specifications are subject to change without prior notice. For additional information on setup and system requirements, contact your distributor.

Recommended System Requirements:

- Genuine Intel Pentium IV, 2GHz PC computer (or higher) with a CD-ROM drive
- Monitor 1024x768 video resolution with 16-bit color display (or higher)
- Microsoft® Windows® 7/8/10 operating system
- 1 gigabyte of RAM
- Minimum 1 gigabyte hard disk drive space available
- Mouse

For assistance, please contact Brother Customer service: either by telephone at 1-877-276-8437, or by e-mail at hadsupp@brother.com.

The Software Activation Number

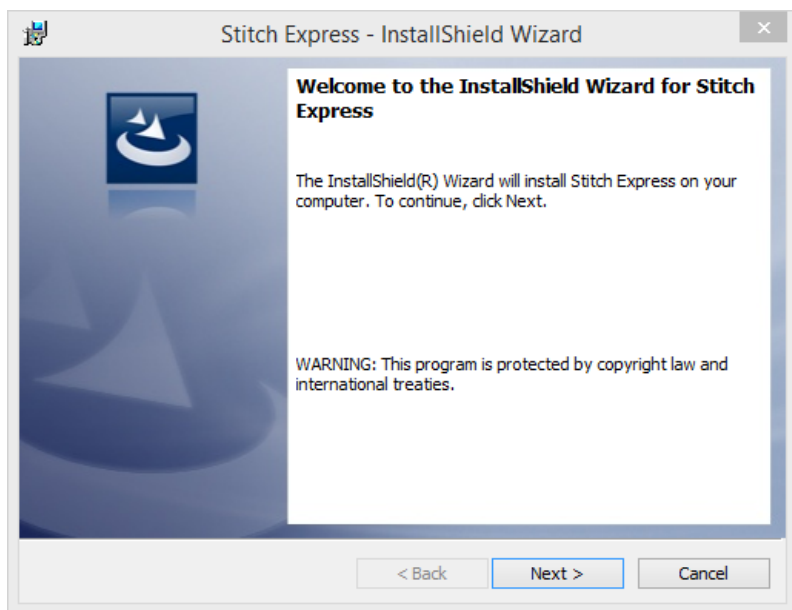
When you purchase Stitch Express, you will have been given a software activation serial number by your distributor. Use this number to activate your software once it is installed.

Please note that, while this is a single user license, but it does allow you to activate the software on two computers that you own and operate.

Installing Stitch Express

To install Stitch Express:

- 1 Open a web browser, and navigate to the Stitch Express/ Downloads web page.
- 2 Click the "Download" button to begin your software download.
- 3 When prompted, do one of the following:
 - ♦ Click "run" to run the installation package.
 - ♦ Click "save" to download the software installer to your computer.
- 4 If saved to your computer, double-click the downloaded install file to begin the installation.
You see the InstallShield introductory screen.



- 5 Click Next to proceed with the installation.
You see the License Agreement dialog.
- 6 Check the radio button next to "I accept the terms in the license agreement" and click next to continue.

- 7 Follow the instructions on each screen; the InstallShield Wizard will then install the software on your computer.

The Stitch Express  icon appears on your desktop.

When you open the software for the first time, you will be prompted to activate your software. Enter the required information and the activation code to do so (see following procedure for details).

Activating Stitch Express

In order to use the Stitch Express software (once it is installed), you will have to activate it first. The activation Wizard will easily lead you through this activation process. You can choose one of the following options to obtain a license:

- Using an activation serial number (requires Internet connection).
- By obtaining a site key from Technical Support (for computers without a connection to the Internet).

Activating Stitch Express via the Internet

If the computer on which you are installing Stitch Express has an Internet connection, all you need for your activation is the activation serial number that came with your copy of the software.



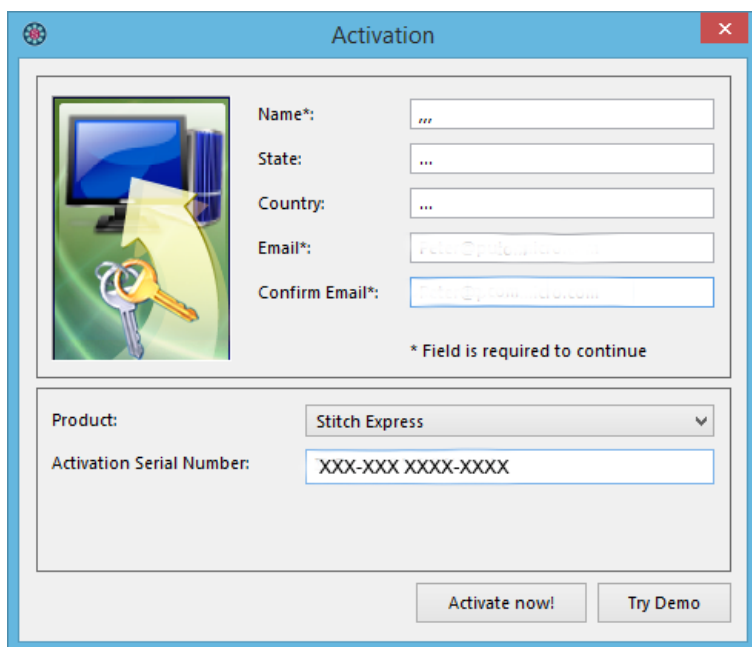
Please note that, while this is a single user license, it does allow you to activate the software on two computers that you own and operate.

To obtain an activation over the Internet:

- 1 Do one of the following:

- ♦ Double-click the Stitch Express Icon  on your desktop.
- ♦ Choose Start—Apps—Pacesetter—Stitch Express.

You see the activation screen.



Activation



Name*:

State:

Country:

Email*:

Confirm Email*:

* Field is required to continue

Product:

Activation Serial Number:

- 2 Fill in the required activation information in the appropriate fields.



Fields marked with an asterisk (*) are required - your software will not be activated otherwise.

- 3 Type your individual activation serial number (that you received with your copy of Stitch Express) into the Activation Serial Number field.
- 4 Click the Activate Now button on the dialog.
Stitch Express will open.

Activating Stitch Express without an Internet Connection

If you have installed the software on a computer that does not have an Internet connection, you will need a site key (in addition to the activation serial number) to complete the activation.

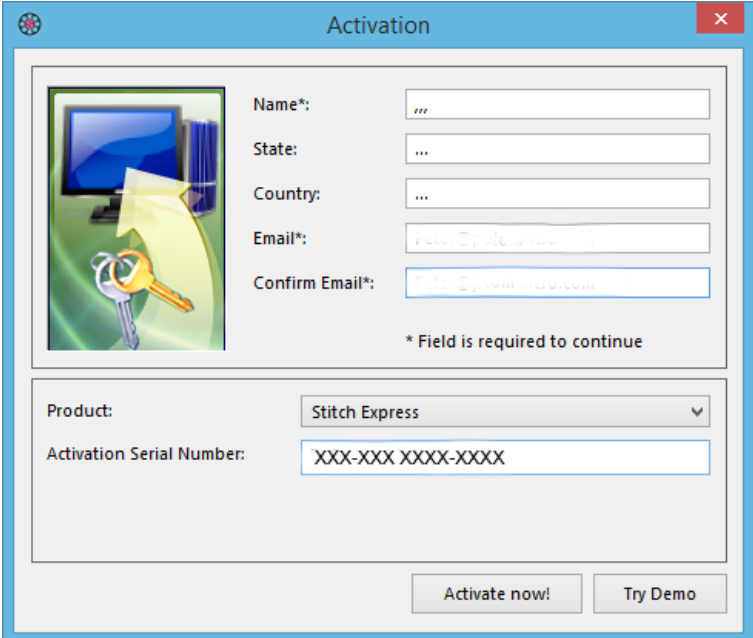
To obtain your activation code, please contact technical support; either by telephone at 1-877-276-8437, or by e-mail at hadsupp@brother.com.

To obtain an activation without an internet connection:

1 Do one of the following:

- ◆ Double-click the Stitch Express  icon on your desktop.
- ◆ On the Desktop, select Apps–Pacesetter–Stitch Express.

You see the activation screen.



The screenshot shows the 'Activation' window with a blue title bar and a close button. On the left is an icon of a computer monitor with a yellow envelope and a key. The form contains the following fields:

Name*:	...
State:	...
Country:	...
Email*:	fct@spider.net
Confirm Email*:	fct@spider.net

* Field is required to continue

Product:	Stitch Express
Activation Serial Number:	XXX-XXX XXXX-XXXX

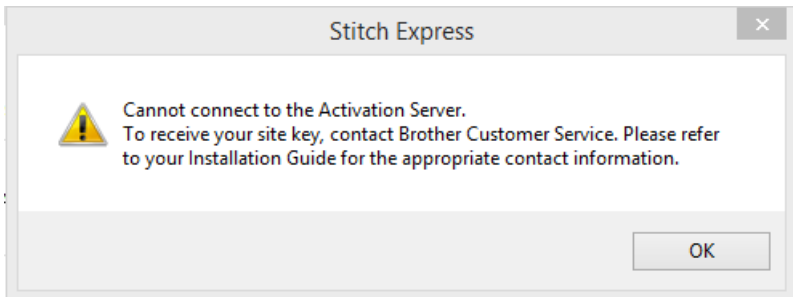
- 2 Fill in the required activation information in the appropriate fields.



Fields marked with an asterisk (*) are required - your software will not be activated otherwise.

- 3 Type your individual activation serial number (that you received along with Stitch Express) into the serial number field.
- 4 Click the Activate Now button on the dialog.

You see the following warning message:



- 5 Contact Technical support; they will give you an activation code.



You may contact technical support either by telephone at 1-877-276-8437, or by e-mail at hadsupp@brother.com.

- 6 Click OK to dismiss the warning message.

The Activation wizard dialog now has new field for the site key.

Activation

Name*:

State*:

Country*:

Email*:

Confirm Email*:

* Field is required to continue

Product:

Activation Serial Number:

Site Code:

Site Key:

Activate now! Try Demo

- 7 Enter the site key.
- 8 Click the Activate Now button.
Stitch Express will open.